



# return & exchange form

- Please include a copy of your invoice. This helps expedite processing of your return.
- Please return all new/unused products in their original packaging.
- Shipping & handling charges are non-refundable.
- Rugged Radios is not responsible for return shipping costs.
- Send items prepaid shipping to:

**Rugged Radios**  
 951 E. Grand Avenue  
 Arroyo Grande, CA 93420

## SHIPPING ADDRESS

Name \_\_\_\_\_  
 Address \_\_\_\_\_ Date \_\_\_\_\_  
 City \_\_\_\_\_ Email \_\_\_\_\_  
 State, Zip \_\_\_\_\_ Phone(Day) \_\_\_\_\_

## BILLING ADDRESS

Check here if same as above

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_  
 State, Zip \_\_\_\_\_  
 Phone(alternate) \_\_\_\_\_  
 Original Invoice # \_\_\_\_\_

<b>OFFICE USE ONLY</b>
Date Received _____ Rcvd by _____

## Items Being Returned

Qty	Part #	Purchase Date	Description	Price Each	Total
Reason for Return: <input type="checkbox"/> Damaged/Defective <input type="checkbox"/> Wrong Item <input type="checkbox"/> Other (explain):					
Reason for Return: <input type="checkbox"/> Damaged/Defective <input type="checkbox"/> Wrong Item <input type="checkbox"/> Other (explain):					
Reason for Return: <input type="checkbox"/> Damaged/Defective <input type="checkbox"/> Wrong Item <input type="checkbox"/> Other (explain):					

## Order Replacement Items

QTY	Part #	Description	Price Each	Total

## Indicate Desired Option

**RUGGED RADIOS IS NOT RESPONSIBLE FOR RETURN SHIPPING COSTS**

- Exchange/Replacement       Refund (less 20% restocking fee) – returns after 30 days will be store credit only  
 Store Credit – valid 1 year from date of issue      Last 4 digits of Credit Card on original order \_\_\_\_\_ Exp Date \_\_\_\_\_

**CREDIT CARD NUMBER REQUIRED FOR RETURN SHIPPING COSTS :**

\_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ exp \_\_\_\_\_ CVV \_\_\_\_\_  
 XXXX                      XXXX                      XXXX                      XXXX

NAME ON CREDIT CARD: \_\_\_\_\_